Navigating the Future Course of Case Management

Navigating the Future Course of Case Management has implications for the role of care coordination regardless of the setting in which you practice. In the six years of transformation since the Affordable Care Act legislation, long overdue emphasis on care coordination has occurred. More attention is focused on improving patient transitions from one care setting to another, reducing avoidable hospital readmissions, improving communities and focusing on greater patient and family engagement with the care team. We have also encountered many issues that get care coordination “off course.” These challenges include silos in providing care, electronic record variability and lack of connectivity, lack of communication across levels of care, increasing numbers of individuals providing “case management” services, and inconsistencies in carrying out the case management model of care. Policy and regulations continue to impact healthcare and the role of care coordination for case managers. How will case managers navigate the future to assure favorable outcomes for patients transitioning from one clinical environment to another or to the home? How are the standards of case management practice carried out for individuals with the title of case manager? What is in store in the future for case management professionals knowing the Center for Medicare and Medicaid requirements for value and outcome based payments? How will you navigate the future of case management and “stay on course”?

At the 2016 Case Management Conference healthcare professionals will learn strategies to guide the future course of case management from national, regional, and local experts. Leading experts will present current evidence based findings and practice strategies to manage chronic conditions in older adults. Presentations will focus attention on building capacity for emotional resilience useful personally and professionally. Ethical issues in case management will be explored with specific strategies to reduce fragmentation of care that result when family values and beliefs conflict with professional ethics and evidence based care. Strategies to improve medication adherence in patients with dual diagnoses, and inpatients with opioid addiction will be addressed. Participants will engage in strategies for care coordination to address the epidemic of opiate overdose in our communities.

Join colleagues at the 2016 Case Management Conference in this changing environment and learn practical strategies from nationally recognized experts and providers to care for yourself and those you serve.

Program Objectives
Upon completion of this conference, participants will be able to:
• Describe strategies for professionals to stay on course that benefit the future of case management.
• Implement strategies for older adults with chronic health conditions that will optimize care and quality of life.
• Explore ways to build capacity for emotional resilience both personally and professionally.
• Identify how to professionally address case management dilemmas that arise when families’ personal values and beliefs conflict with professional ethics and evidence based care.
• Describe several steps in the application of strength-based strategies and motivational interventions to positively affect medication adherence in patients with dual diagnoses.
• Explore care coordination strategies useful with patients and families in collaboration with the healthcare team and community agencies to improve the opiate overdose and abuse situation in our midst.

Who Should Attend
This conference is designed for registered nurses, social workers, case managers, and other professionals who work in case management across healthcare settings.

Why Attend
The conference brings nationally recognized leaders in case management to Michigan. You can benefit from collective knowledge, experience, and contacts. In addition, learning takes place in smaller sessions around specific areas of case management.

Please register online at: https://commerce.cashnet.com/msu_3750
**KEYNOTE SPEAKERS**

**Cheri Lattimer, RN, BSN** is the Executive Director of the Case Management Society of America (CMSA), Secretary and Director of Utilization Review Accreditation Committee (URAC), President and owner of Integrity Consulting, and President of Case Management, Inc., the association management firm and education provider for CMSA. She currently leads the National Transitions of Care Network (TCoN). With over 30 years of experience in the healthcare industry she has held positions at various levels of care delivery. In 2005 she led CMSA in developing its extensive online Educational Resource Library to support case managers with tools ranging from basic entry level to master’s level preparation. She serves on a variety of health care boards and is a national figure in the advancement of the case management integration movement.

**Mark A. Weiner, MD** works at Pain Recovery Solutions in Ypsilanti, Michigan practicing full time Addiction Medicine, Internal Medicine and Pain Management since 2008. He is the Section Chief of Addiction Medicine at St Joseph Mercy Hospital Ann Arbor. He is the co-chair of the planning committee of the American Society of Addiction Medicine conference, “Pain and Addiction: Common Threads.” He is currently a member of the planning committee for the American Society of Addiction Medicine Annual Meeting. He is an editor of the upcoming ASAM Pain and Addiction Handbook published for planning in 2016. He is a member of the Board of Trustees of Dawn Farm Treatment Centers as vice chair and is the chairman of the Treatment Committee. Dr. Weiner received his undergraduate degree (B.S. Psychology) at the University of Michigan, Ann Arbor. He earned his medical degree at Cornell University Medical College in New York City. He completed his internship and residency in Internal Medicine at Northwestern University McGaw Medical Campus in Chicago, Illinois. He is board certified in Internal Medicine and Addiction Medicine.

Dr. Weiner has been a member of the American Society of Addiction Medicine (ASAM) and has been active in the Michigan chapter (MI-SAM).

**QUESTIONS? Please contact ROSALVA AGUILAR at 517-355-3335 or 800-605-6424 (Option 3).**

**EMAIL:** Rosalva.agular@msu.edu • FAX: 517-432-0131

Michigan State University, College of Nursing
1505 Squire Street, Room A104, East Lansing, MI 48824-6225

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**CONCURRENT SESSION SPEAKERS**

**Mark D. Enberg, MD**
Associate Professor Health Programs, Michigan State University Department of Family Medicine

Linda Keilman, DNP, GNP-BC
Assistant Professor Health Programs, Michigan State University College of Nursing

Lisa Laughman, LMSW
Employee Assistance Counselor, Michigan State University, University Physician’s Office

**Thomas L. Moore, MS, MA, LMSW, LLP, CAADC, MAC, CCS**

**Mark Lowis, MSW, LMSW**
Professional Consultant, Behavioral Health and Developmental Disabilities Administration, State Management

**NURSING CONTINUING EDUCATION CONTACT HOURS: Case Management Conference – 2.5 contact hours**
Criteria for successful completion includes attendance at the entire event and submission of a completed evaluation form. Partial credit will not be awarded.

Michigan State University College of Nursing is an approved provider of continuing nursing education by the Ohio Nurses Association, an approved accreditor by the American Nurses Credentialing Center on Accreditation. (001-93) (OH-294, 08/01/18)

**Pain CE for Nursing**

Please note that the closing plenary session, Opiate Overuse: Strategies for Care Coordination will provide 1.25 pain and symptom management contact credits. This credit will not delineate the pain CE separately. Please retain your own record/notes of the sessions you attended.

**CCM Commission for Case Manager Certification**

Contact hours for continuing education have been applied for through the Commission for Case Manager Certification.

**SOCIAL WORK CONTINUING EDUCATION CONTACT HOURS: Case Management Conference – 4.0 contact hours**

Michigan State University School of Social Work is approved as a provider of social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) – Provider Number: 13616. To contact ASWB ACE, write to 490 South Road Parkway, Suite B, Culpeper VA 22701 or visit www.aswb.org. (Approval period: June 2016–June 2019). ASWB ACE approval is recognized by the State of Michigan Board of Social Work Examiners as an acceptable for social workers in Michigan. Contact your state’s regulatory board to determine course approval. For ADA requests and for concerns regarding the continuing education portion of your day, please contact: swke@msu.edu (317) 355-2658. Criteria for successful completion includes attendance for a full session (Keynote, Concurrent, or Plenary), follow-up verification of attendance processes and procedures provided at the conference registration table and submission of a completed evaluation form.

Policies, procedures, objectives and additional information will be available at socialwork.msu.edu/ce under “On-Site Sponsored Programs.”

**Opiate Overuse: Pain Management Strategies for Care Coordination**

**Lisa Laughman, LMSW**
Employee Assistance Counselor, Michigan State University, University Physician’s Office

**QUESTIONS?** Contact Amanda Dubey-Zerka, LMSW at dubeyam@msu.edu.

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**BREAK & EXHIBITORS**

2:45 – 4:00 p.m.

**Opiate Overuse: Pain Management Strategies for Care Coordination**

**Mark A. Weiner, MD**

**NURSING ACTIONS**

**Case Management Conference – 5.25 contact hours**

Criteria for successful completion includes attendance at the entire event and submission of a completed evaluation form. Full credit will be awarded.

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