

Courtney M. Jones, MSW, Ph.D. Student

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EDUCATION

Michigan State University East Lansing, MI
Ph.D., Social Work 2021 - Present
Graduate Certificate in Program Evaluation
Advisor: Dr. Anna Maria Santiago

Western Michigan University Grand Rapids, MI
M.S.W., Social Work 2018 - 2021
Policy, Planning, & Administration

Grand Valley State University Allendale, MI
B.S., Psychology 2013 - 2017

RESEARCH EXPERIENCE

Michigan State University East Lansing, MI
Graduate Research Assistant II, School of Social Work August 2021 – Present

- ***Making Ends Meet – Detroit:*** This research uses mixed methodology to examine potential links between women’s labor force participation rates during COVID-19 and access to child and elder care resources in Detroit, MI. Findings from phase 1 of the research study were presented at two conferences.
 - Developed customized neighborhood profiles and resource mapping using ArcGIS software.
 - Engaged in project management tasks as needed to organize data.
 - Assisted mentoring three undergraduate researchers to aid in their skill development.

Western Michigan University Grand Rapids, MI
Graduate Research Assistant, School of Social Work January 2021 – May 2021

- ***Critical Reflections of Service Learning in Puerto Rico:*** This study used qualitative methodology and analysis to explore the reflections of graduate social work students who participated in a service-learning course in San Juan, Puerto Rico, following Hurricane Maria. Findings have been accepted for publication.
 - Analyzed data using thematic analysis techniques to determine six themes.
 - Collaborated with research team to achieve consensus on emergent themes and exemplary quotes.
 - Revised analysis section from peer-reviewed feedback.

TEACHING EXPERIENCE

Michigan State University

East Lansing, MI

Fixed-Term Faculty, School of Social Work

May 2021 – June 2021

- **SW 491: *Inequality and the Wealth Gap***
 - Developed a new summer elective within the School of Social Work.
 - Created the course syllabus, identified materials, devised objectives, and formulated assignments for the six-week course.
 - Presented material to students using *Desire 2 Learn* in an online asynchronous format.

PUBLICATIONS

Sherwood, D. A., VanDeusen, K. M., Diaconu, M., & **Jones, C. M.** (2022). ‘The problem is that Puerto Rico does not have a say’: Students' critical reflections on service learning in post-Maria Puerto Rico. *Advances in Social Work*, 22(1), 1-22.

PRESENTATIONS

Santiago, A. M., **Jones, C. M.**, Cohen, E., Fall, A., & Rager, N. (April 2022). *Making ends meet: Differences in neighborhood child and elder care resources in Detroit’s ethnic-racial communities in the post-COVID era*. Paper presented at the Post-Covid World Dis/Order – Opportunities and/or Challenges? 2022 AGS International Graduate Student Conference, Paris, FR.

Cohen, E., Fall, A., Rager, N., **Jones, C.**, & Santiago, A. M. (April 2022). *Making ends meet: Differences in neighborhood child and elder care resources in Detroit’s ethnic-racial communities in the post-COVID-era*. Poster presented at the University Undergraduate Research and Arts Forum, Michigan State University, East Lansing, MI. Poster presentation received first place award.

Jones, C. M. (March 2021). *Oppression in helping professions: The role of social work education and field practice* [Virtual PowerPoint Presentation]. University of Calgary - Transforming the Field Education Landscape, Edmonton, Alberta, CAN.

HONORS & AWARDS

Phi Alpha National Honor Society , <i>Western Michigan University</i>	2020
Phi Kappa Phi Honor Society , <i>Western Michigan University</i>	2020

GRANTS & FELLOWSHIPS

Transforming the Field Education Landscape , <i>University of Calgary</i> (\$500)	2021
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- Presented on power, privilege, and oppression within helping professions engaging in disaster relief work using data from the Sherwood et al. (2022) article.
- Discussed strategies for how field education in social work can serve as an opportunity to increase awareness of power and privilege without engaging in oppressive practices.

Hope College Campus Sexual Assault Grant, Michigan State Police (\$17,028) 2020

- Facilitated writing a grant to improve sexual assault prevention policies and programs.
- Grant included funding for selected staff to complete Green Dot training and membership for Hope College to the Culture of Respect.

Community Collaboration Grant, Grand Valley State University (\$600) 2017

- Co-collaborator in writing a grant to expand the Resources Against Violent Encounters (RAVE) curriculum.
- Grant included funds for additional material to use during sessions in the local schools.

ACADEMIC SERVICE

Truth, Liberation, & Justice Collaborative, Michigan State University 2021 – 2022

- Participant engaged in discussions on anti-racism in social work practice.

LEADERSHIP & OUTREACH

Attendee, Western Michigan University December 2019

- Study abroad: Social Justice & Sustainability in India

Delegate of Jamaica, Grand Valley State University April 2017

- Washington Model Organization of States Institute for Diplomatic Dialogue

Service-Learning, Grand Valley State University

- Site Leader for Alternative Breaks at Cherokee Nation March 2017
- Member of Students for Haiti December 2016
- Participant of Alternative Breaks at Jewish Vocational Services March 2016

Volunteer, Helen DeVos Children's Hospital July 2014 – April 2017

PROFESSIONAL EXPERIENCE

Zeal Aerial Fitness Grand Rapids, MI

Front Desk Staff March 2022 – Present

- Greet and check-in customers; answer questions and assist customers as needed.
- Prepare studio for upcoming classes, ensuring high cleanliness standards.

Pine Rest Christian Mental Health Services Grand Rapids, MI
Partial Hospitalization Program Clinical Coordinator April 2020 – Present

- Meet with patients to coordinate aftercare treatment; call providers as needed.
- Coordinate admission and orient patients to the partial hospitalization program; answer questions and assist customers as needed.

Safe Haven Ministries Grand Rapids, MI
Shelter Assistant January 2020 – Present

- Provide crisis intervention services and emotional support to survivors of domestic violence; refer to community resources as needed.
- Complete cleaning and safety checks to ensure the shelter is a welcoming and safe space for survivors.
- Assess survivors for an emergency shelter intake as needed; orient survivors to the shelter and complete intake forms.

DA Blodgett – St. John’s Grand Rapids, MI
Supports Coordinator September 2018 – November 2019

- Coordinated services and autism benefits with community mental health, providers, school staff, and families.
- Created and managed individualized goals for clients; reviewed progress on a monthly basis and submitted reports to insurance providers.

Pine Rest Christian Mental Health Services Grand Rapids, MI
Psychiatric Technician June 2017 – September 2018

- Provided emotional support to patients and encouraged participation in daily inpatient program activities.
- Engaged in safety management and crisis intervention as needed.
- Facilitated group sessions with patients on developing and reflecting on individualized goals.

IKUS Life Enrichment Services Grand Rapids, MI
Community Living Support Aide March 2016 – July 2018

- Provided community supports, encouragement, and aided in activities of daily living for individuals with developmental disabilities.
- Followed individualized goals and completed progress reports on a regular basis.

INTERNSHIPS

YWCA of West Central Michigan Grand Rapids, MI
MSW Program Coordinator Intern September 2020 – April 2021

- Evaluated impacts of law enforcement involvement with the Nurse Examiner Program on service recipients.
- Assisted in digitizing the Good Nightlife Project following the COVID-19 shutdown of in-person activities.
- Aided in the development of all-staff educational and reflective material on anti-racism.
- Researched assigned state-level policies to provide material for advocacy efforts.

Hope College

Grand Rapids, MI

MSW Victim Advocate & Prevention Education Intern

August 2019 – April 2020

- Led a weekly Strength & Empowerment Survivor Support Group to student survivors of interpersonal violence.
- Provided education on bystander intervention to new members of the Students Teaching and Empowering Peers group on campus.
- Assisted staff and community partners on evaluating current policies and programs surrounding interpersonal violence and Title IX.
- Aided in the development of a state-level grant to improve campus safety and increase bystander intervention efforts.

Family Futures

Grand Rapids, MI

B.S. Dating Violence Prevention Intern

January 2017 – April 2017

- Expanded the Resources Against Violent Encounters curriculum for participating middle and high school students.
- Researched teen dating violence and developed educational material for interested community members.